## Agenda Item 7

## Customer Service and Transformation Scrutiny Committee

## Work Programme – 2015-16

Date of Meeting	Items	Lead Officer	Notes
3 <sup>rd</sup> June 2015	<ul> <li>Managing a Scrutiny Review – CfPS skills briefing</li> <li>Selection of Scrutiny Review subject</li> </ul>	Claire Millington Claire Millington	
29 <sup>th</sup> June 2015, 10.00am	<ul> <li>Scoping Scrutiny Review</li> <li>Impacts of Welfare Reforms Scrutiny review update</li> <li>Hard to Let Scrutiny review update on recommendations</li> <li>Review work</li> </ul>	Claire Millington Councillor John Ritchie	
27 <sup>th</sup> July 2015	<ul> <li>Introduction to Corporate Plan Targets.</li> <li>Work Plan</li> <li>Review work</li> </ul>	Jane Foley	
21 <sup>st</sup> September 2015			
19 <sup>th</sup> October 2015			

16 <sup>th</sup> November 2015	<ul><li>Half year Performance Update</li><li>Work Plan</li></ul>	Kath Drury/Jane Foley	Half year update as the Corporate Plan was only agreed in July 2015.
14 <sup>th</sup> December 2015	Work Plan		
18 <sup>th</sup> January 2016	Work Plan		
15 <sup>th</sup> February 2016	<ul><li> Quarter 3 Performance Update</li><li> Work Plan</li></ul>	Kath Drury/Jane Foley	
14 <sup>th</sup> March 2016	Work Plan		
18 <sup>th</sup> April 2016	Work Plan		
23 <sup>rd</sup> May 2016	<ul><li>Quarter 4 Performance Update</li><li>Work Plan</li></ul>	Kath Drury/Jane Foley	